

Coronavirus Update

Products and Services

SERVICES



MAIL AND COURIER

- Letters
- Parcels
- DailyNews

COVID-19 IMPACT

- Delayed turnaround times due to reduced staff complement
- Outbound and Inbound Mail, Courier and Parcels suspended

INTERVENTIONS

- All Mail is being quarantined and disinfected for a period of 2 weeks prior to delivery
- Domestic Mail services processing & delivering are ongoing



POSTAL SERVICES

- Pensions
- Ipelegeng
- Other Services

- Prolonged payment period due to downsized Post Office staff and reduced number of customers to be serviced per day

- Depending on the size of the Post Office, a **MAXIMUM** of 3 - 10 people will be allowed inside
- ONLY 25 customers will be allowed in the premises
- Sanitisation upon entry as per COVID-19 Guidelines



ONLINE SERVICES

- Prepaid Services
- Electricity
- Airtime
- Bill Payments
- DSTV
- Insurance Premiums
- Vehicle Registration Licence Renewal

None

- All prepaid services and other bills will be availed online as they do not require human intervention
- The following are our online platforms:
 - PosoMoney
 - Website - www.botspost.co.bw

NEW Branch Operating Hours

Monday - Friday 9am - 1pm
Saturday 9am - 11am

Call Centre Enquiries

+267 391 1473 | 77 537 517
enquiries@botswanapost.co.bw

Operating Hours

Same as Branch Operating Hours

BotswanaPost

We deliver, whatever wherever